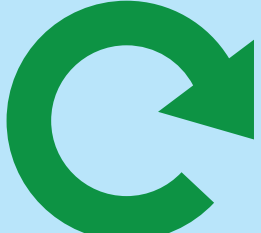


# TROUBLESHOOTING your device

1  **Ask a Classmate**  
for help

2  **Wait 30 Seconds**  
(be patient)

3  **Reload / Refresh**  
the webpage

4  **Log-out & Log-in**  
to your account (if applicable)

5  **Quit & Restart**  
your web browser

6  **Turn Off & Turn On**  
your device

7  **Disable Extensions**  
in your browser and try again

8 If you're still having trouble, contact Tech Support.